Please amend the abstract on page 17 as follows:

ABSTRACT

A method ~~coping~~ <u>for managing</u> a change in hardware ~~accesses~~ <u>includes accessing</u> a product of a user through a network and ~~acquires~~ <u>acquiring</u> information on the product of the user. ~~It further acquires information~~ <u>Information is acquired</u> on a part to be changed, and ~~generates~~ information <u>is generated</u> on ~~a~~ <u>the</u> product that requires <u>the</u> change ~~of a part~~ from the acquired information on the product of the user and information on the part to be changed.